

Building Intelligent Backup Resilience for an Electrical Equipment Manufacturing Giant



CUSTOMER SUCCESS STORY

ABOUT THE CLIENT



INDUSTRY: **PRIVATE**

The client is a leading manufacturer and distributor of electrical and electronic products, serving **5,000+ businesses** across India, delivering dependable, high-quality solutions across multiple commercial and industrial sectors.



BUSINESS CHALLENGES



Backups were being **taken manually** across the entire infrastructure, increasing risk and operational load.



Lack of **endpoint backup**, leaving user data vulnerable.



Infrastructure **spread across multiple locations** with:

- Server backups
- SAP HANA database backups
- VM backups



No **self-service restore** capability for users.



Requirement for an **intelligent, automated backup solution** that could handle endpoints, virtual environments, and SAP HANA databases.

OEM INVOLVED



COMMVAULT

SOLUTIONS OFFERED



Designed and implemented the **Commvault Backup Solution** across the client's hybrid infrastructure.



Configured **multiple media agents** across various locations for efficient site-level backups.



Enabled **remote user backups** over the internet, ensuring complete coverage for distributed teams.



Implemented **backup for:**

- Virtual machines
- Physical servers
- SAP HANA databases running on Linux



Set up:

- Hourly online SAP database backups
- Transactional log backups for SAP



Provided licenses for physical servers, endpoints, and virtual machines.



BUSINESS IMPACT



Complete automation of backup operations, eliminating manual processes.



Unified backup visibility and centralized control across all locations.



Improved data resilience with consistent backups for servers, VMs, endpoints, and SAP HANA workloads.



Faster recovery with self-service restore options for users.



Enhanced business continuity through reliable, intelligent, and scalable backup architecture.



Reduced downtime and operational effort, improving IT productivity.

